

The Village Report

Issue 25

September 2010

Comedy is BACK!!!

National Touring Comedians... These Comedians that have been on Bob & Tom, Comedy Central, Leno etc.



Don't Miss our weekly Poker Tournament..

Get your poker face ready!
Poker night is back!
Tuesdays in Mulligan's Bar N' Grill at 7pm.

One time \$20 buy in.
All money is paid out.

Everyone Welcome

Must be at least 21 to play



Speeding

Speeding has once again become a major issue at CMV.

It is critical that everyone abides by the posted speed limits. If you witness speeding please contact the front desk at 253-1000 immediately and we will do our best to track down offenders.

Severe Weather

Severe Weather Season is fast approaching. We are strongly encouraging that all owner's visit our website for guidelines on how to handle severe weather and Weather Safety Tips provided by NOAA. Our website is www.christmasmountainvillage.com

With the assistance of Sauk County Emergency Management Director and Lake Delton Fire Chief we have identified the best locations on property should you not feel safe in your location. The areas to seek shelter in no particular order are: the Registration Building lower restroom area, Jolly's Restaurant (away from windows), or the Club House Basement. Additionally either of the bath houses in the Campground or the Wilderness Area are better than being outdoors.

We also recommend going to the website www.nixle.com and signing up their information services.

Thank You

Christmas Mountain Management Staff

Fun Flicks for the Family

Lights, camera...Action! The Activity Department has rolled out some new and exciting programs this summer and you don't want to miss them! Now available to you in two perfectly priced packages, MOVIE RENTALS! Swing by the Clubhouse everyday from 9am-6pm and check out our new video library where we have fun flicks for the whole family. Package

number one includes one movie, one bag of microwaveable popcorn, your choice of candy bar and 2 liter bottle of soda for \$5. Package number two includes two of everything for only \$8!

Not quite ready to resign to the comforts of indoors yet? Then don't miss our Family Float in Flick and Movies on the Mountain nights! Tickets are \$5 per person and include entrance, your choice of 24 ounce soda and box of candy! Special employee pricing of \$3 each for employee and family. On Tuesdays and Saturdays through Labor Day Weekend, grab your suit and come to the Clubhouse pool to take a dip and enjoy a family friendly movie! On Thursdays, our Movie on the Mountain is a must! Bring a blanket, swing into Mulligan's for a picnic dinner and come enjoy an evening watching the stars under the stars!

*Daily Lunch Specials and
Nightly Dinner Specials

at



*All You Can Eat Friday Night
Fish Fry

*Saturday Night Prime Rib

*Jolly's closed for the Season

Food & Beverage Update:

Please join us at Mulligan's to see all that is new and exciting! We certainly hope you have seen our new menu and had the chance to enjoy some of the new offerings. We are now non-smoking and all seems to be going well. The smokers have been well accommodated with the addition to the deck and a new flat screen TV for them to view. It will be a great place to watch the Packer games this fall. Mulligan's also offers entertainment every night of the week. Volleyball, Baggo, Horseshoes, Texas Hold 'Em and Karaoke every Saturday (with the chance to win Christmas Mountain Rock Star and choose a weeklong vacation getaway.) All of these entertainment options are available to associates as well as guests. Please come have some great food, great drink specials and have a great time at Mulligan's.

Maintenance Update:

Picnic Tables:

The PRV area had some 30 new picnic tables placed in their area this month. The new tables are replacing those that needed repair. The new redwood stained tables mimic the current tables. This is to compliment the other work being done in the RV park with improving the picnic pads and tree trimming. We hope later this fall that we can do more work on some of the drainage issues and smoothing out some of the areas.

Road repair:

The maintenance crew has been working on getting through the resort for road repair and has done several patches throughout the resort. To date we have installed over 60 tons of asphalt patch and predict about another 30 tons will have to be completed before the summer ends. The wet weather throughout June and parts of July has slowed this project down a bit. We will be back at it throughout the rest of August. Thanks for your patience.

Sign Posts:

Coming late this summer and Fall we will be installing uniform sign posts for all of the traffic signage throughout the resort. The three dado chamfered post will be stained and then installed throughout the month of August.

Housekeeping Update:

Resort Housekeeping did 729 work orders in the month of July for our guest.

Units Master Corp cleaned month of July was 2623

WOW that's pretty impressive! Way to go Team!



Free Comedy Zone Comedy Ticket

With purchase of an entrée at Mulligan's Bar N' Grill
on Thursday Nights

Coupon must be presented at time of ordering, 1 Ticket per coupon, expires October 1, 2010



2011 Golf Memberships go on Sale starting September 1st.
Purchase your 2011 membership anytime after September 1st and get the rest of this year for free!!

PACKERS/BEARS

GOLF OUTING

MONDAY, SEPTEMBER 27TH
CHRISTMAS MOUNTAIN VILLAGE
WISCONSIN DELLS

SHOTGUN START @ 1pm
TAILGATE PARTY STARTS @ 6:30pm

\$50 entry fee includes:

18 holes of championship golf with cart

Tailgate dinner party

Outdoor Monday Night Football party on a Big Screen

Don't want to golf? \$20 includes dinner & Packer party!

WATCH THE PACKERS PLAY
THE BEARS ON A BIG SCREEN
ON THE SKI HILL!

Contact Christmas Mountain Village at 608.254.3971 with questions

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REGISTRATION FORM – PACKERS/BEARS GOLF OUTING

Player 1 _____ Player 2 _____

Player 3 _____ Player 4 _____

\$50 entry fee per person includes golf, dinner & Packer party

\$20 entry fee includes dinner & Packer party

Buzz of the Front Desk

Summer time is almost over!!!! The last three months have been a blur of new faces, cookouts, water activities, and lots of friends.

Speaking of new faces, we have quite a few here at the front desk. David DeSerre and Stephanie Hanson are our newest arrivals, and we can already tell that they are going to bring a lot to our team! Also, we have Gadrial Retzlaff and Candy Wall that have been with us for about a month now, and are an amazing asset to our team. Since these two ladies have been here for a little bit, I decided to find out a little bit about them and see what they thought so far about working for CMV.

Gadrial has worked at CMV for a year now and moved to the front desk from resort housekeeping, where she was 2nd shift supervisor. Before working for Bluegreen, she was a Deposit Operations Specialist at Guaranty Bank and Trust Company in Denver, CO. Her favorite part of working at the front desk is working with the people, making sure that they enjoy their vacation.

Candy just moved here from Lafayette, LA, so she is very new to not only the resort, but also the area! So far, she says that she finds CMV a refreshing environment to work in and enjoys meeting new people. That, she says, combined with the fun people who work at the front desk, creates a great atmosphere to work in.

The reason I wanted to share a little bit about a few of our new employees was so that we can all get to know our co-workers. Sometimes we all get so busy trying to make the guests happy and just want to get the job done, that we don't notice those around us, remember to take a moment and get to know our "family".

Food for thought: sometimes just showing the guest that someone here at the resort cares could mean the world to them and maybe turn their stay completely around. Here is an example I just had a guest call to let us know that she wasn't going to be able to make her reservation coming up, and instead of just saying ok and hanging up so I had time to do the thousand other things I had to do, I told her I was sorry that we weren't going to be able to get to see her this year. She then started crying and shared with me how she just found out she has a brain tumor. She obviously just needed to talk to someone and for someone to show that they cared, and it took 2 seconds for me to stop and show her that. Everyone has something going on in their lives, including each one of us, and you have no idea what a few kind words or even just a smile might do for someone's day. I guarantee that it will not only make a difference to the receiving person, but mostly it will brighten your day and make it all worthwhile.

Accounting Associates on the Move!

Leslie McMullen has decided to cut back her hours and start to enjoy some early retirement. Her normal scheduled days are Monday thru Wednesday from 10am till 3pm. She will be performing all of the duties for the Sanitary District.

Loretta Vosen has taken a new position of Accounts Payable/Accounting Assistant. She will be doing all retail invoices and monthly reports and will continue to help with the retail cash bags, etc.

Heather McQuillan is our new Accounting Assistant and will be here Monday through Friday, 8am till noon. Heather will be preparing and checking out all retail cash bags.

Please welcome these associates into their new roles.



Pavilion Rental

The summer season is fast approaching and with that the phone calls for reserving the pavilion are starting to come in. Residents and owners may rent the pavilion located by the activities building for a rental fee, payment is required in advance to guarantee the rental.

It is reserved on a first come—first served basis.

To reserve the pavilion please contact Lisha at 608-254-3990.